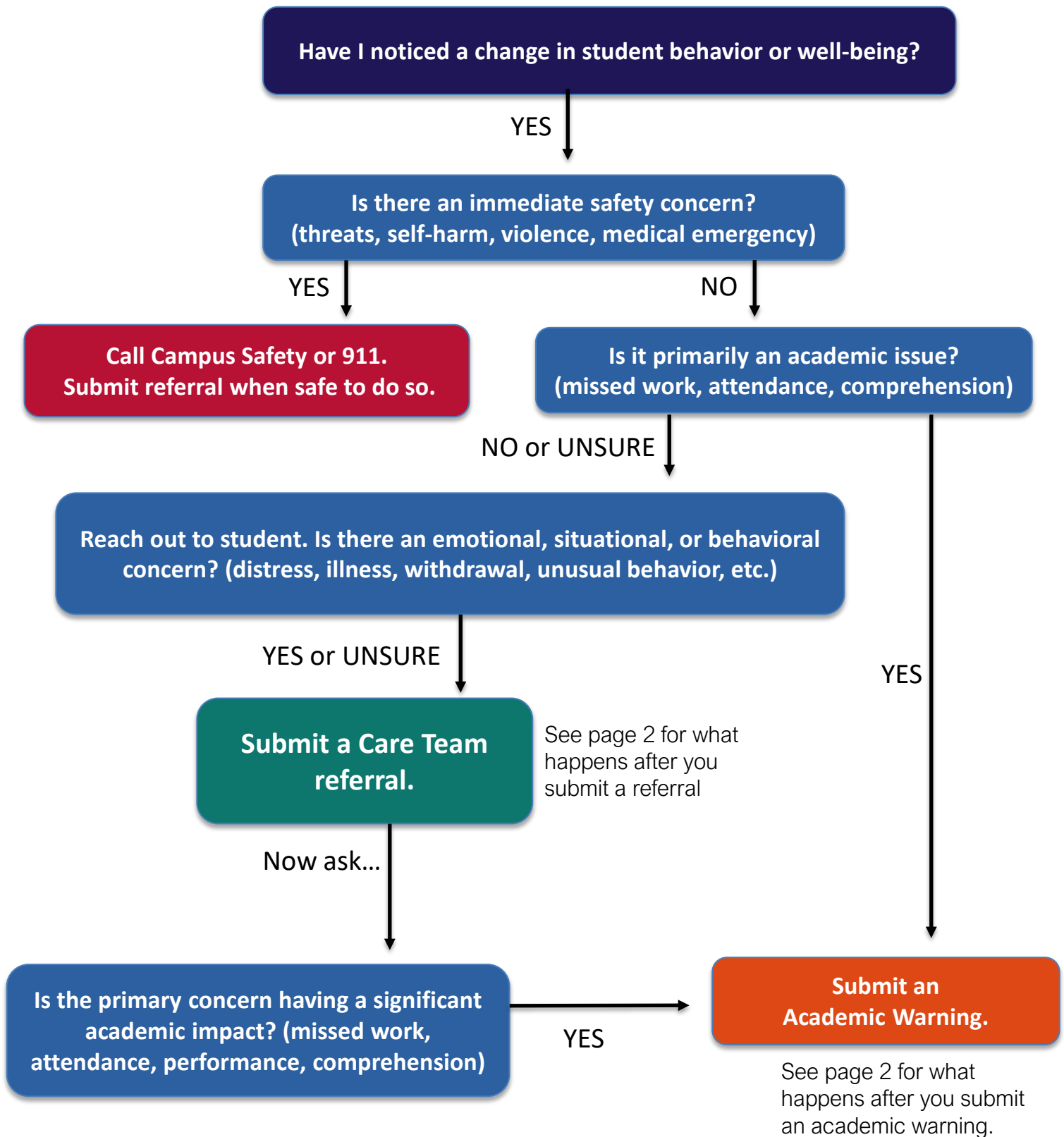


DECISION GUIDE: Should I Submit a Care Team Referral?



WHEN IN DOUBT, REACH OUT: careteam@up.edu

What happens after I submit a Care Team Referral?

After you submit a Care Team Referral it is reviewed by the Associate Director for Student Care and the Associate Director for Student Academic Support. A member of the Care Team may reach out to you to learn more about the situation. The Care Team will reach out to the student of concern to offer support and connection to supportive resources.

What mental health resources can I share with students?

When a student is struggling with mental health, encourage them to make an appointment at the Health and Counseling Center (HCC), access BetterMynd teletherapy through the HCC webpage, or call the Pilot Helpline, 24/7 mental health support at 503.943.7134, option #3.

What happens after I submit an Academic Warning?

The student receives a notification from the Registrar that they have received an academic warning and they are asked to acknowledge receiving it. The student may receive outreach from their Academic Advisor or Assistant Dean. With each academic warning, the student receives an invitation from the Associate Director for Student Academic Support to meet for guidance, support, and academic resources.

When should I submit multiple Academic Warnings?

When a student has been unresponsive to one academic warning; if absences and poor performance continue; or if a student is at high risk of failing a class--submit a second academic warning.

When is it too early / too late to submit an Academic Warning?

Early semester: It's never too early. Submit an academic warning whenever there is significant concern about attendance, non-engagement, missing assignments, course comprehension, etc.

Late semester: If the student is at risk of failing a class, communicate this via academic warning at least a week before the withdraw deadline. Academic Warnings can be submitted after the withdraw deadline but are less effective. Late semester warnings can include information on what the student will need to do to earn a passing grade in the class. E.g. "Need at least an 80% on the final exam."